



## Quick Start Guide

For more information about how to use the phone, please go to [www.alcatelonetouch.com](http://www.alcatelonetouch.com) to download complete user manual. Moreover, from the website you can also consult FAQ, realize software upgrade, etc.



[www.sar-tick.com](http://www.sar-tick.com)

This product meets applicable national SAR limits of 2.0 W/kg. The specific maximum SAR values can be found on page 27 of this user guide.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 1.5 cm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

Prolonged exposure to music at full volume on the music player may damage the listener's hearing. Set your phone volume safely. Use only headphones recommended by TCT Mobile Limited and its affiliates.

ALCATELone touch.

English - CJB264IALAA

### Table of contents

1	Your mobile.....	3
2	Getting started.....	8
3	Making a call.....	10
4	mTweet.....	10
5	Audio Player.....	11
6	Video Player.....	11
7	Image Browser.....	11
8	Facebook.....	12
9	Messages.....	12
10	Contacts.....	13
11	Call Center.....	13
12	Camera.....	14
13	TV.....	14
14	Wi-Fi.....	14
15	Bluetooth.....	15
16	Settings.....	15
17	Profiles.....	15
18	File Manager.....	15
19	Email.....	16
20	Opera.....	16
21	WAP.....	16
22	Apps.....	17
23	Java.....	17
24	Services.....	17
25	World clock.....	19
26	Tasks.....	19
27	Alarm.....	19
28	Calculator.....	19
29	Ebook Reader.....	20
30	Unit Converter.....	20
31	FM Radio.....	20
32	Sound Recorder.....	21
33	Calendar.....	21
34	Stopwatch.....	21
35	Torch.....	21
36	Latin input mode.....	22

## Your mobile .....

### 1.1 Keys and connectors



- Press to go left/right/up/down
- Select the widgets list on the screen (Press the left or right key)
- Adjust volume during a call (Press up or down key)
- Press to confirm an option (Press the middle of the key)
- Pick up/Send a call
- View call records
- Press once: End a call  
Return to the Home screen
- Press and hold: Power on/off
- Left soft key
- Right soft key
- Vibration alert
- Press and hold: Access your voicemail
- Press once: Input a capital letter
- Press twice: Lock the keypad in capital letter input mode
- Press once: Input a top-half key character
- Press twice: Lock the keypad in top-half key input mode
- Press once: Enter a space and confirm an option (on edit mode)
- Press and hold: Lock keypad
- Hold down Fn key, then press Space key to switch input mode

- Press to enter Facebook main menu
- Enter symbol list
- Enter the next line (on edit mode)
- Press once: Delete entered character
- Press and hold: Delete all entered characters

### 1.2 Status bar icons <sup>(1)</sup>

- Level of network reception
- Flight mode activated
- SMS unread
- MMS unread
- Sending or receiving MMS
- Music is playing
- General profile activated
- Silence profile activated

<sup>(1)</sup> The icons and illustrations in this guide are provided for informational purposes only.

- Meeting profile activated
- Outdoor profile activated
- Headset connected
- Alarm clock activated
- Stopwatch is active
- Bluetooth activated
- WLAN activated
- Missed calls
- Call divert activated
- Java activated
- Keypad is locked

- Batter charge level
- SD card inserted
- GPRS connection status (Activated)
- EDGE attached

### 1.3 Home screen

You can customize your Home screen by select "Phone settings" in Settings menu.

#### 1.3.1 Widget bar

Widgets are convenient shortcuts for quick access from the Home screen.

#### 1.3.2 Change wallpaper

You can select a **System** or **User defined** images as favorite wallpaper by select "Wallpaper".

## 2 Getting started .....

### 2.1 Set-up

#### Removing or installing the back cover



#### Inserting or removing the SIM card

You must insert your SIM card to make phone calls. Please power off your phone and remove battery before inserting or removing the SIM card.



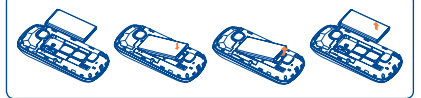
Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press and slide it out.

#### Inserting and removing the SD card:



To release the microSD card holder, slide it in the direction of the arrow and lift it. Then insert the microSD card with the golden contact downward. Finally, turn down the microSD holder and slide it in the opposite direction to lock it.

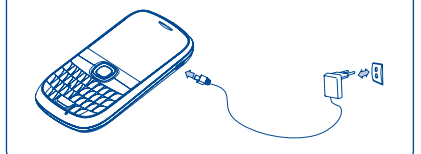
#### Installing or removing the battery



Insert and click the battery into place, then close the telephone cover.

Unclip the cover, then remove the battery.

#### Charging the battery



Connect the battery charger to your phone and mains socket respectively.

To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; switch off Wi-Fi, Bluetooth or background-running applications when not in use; reduce the backlight time, etc.

### 2.2 Power on your phone

Hold down the key until the telephone powers on.

### 2.3 Power off your phone

Hold down the key from the Home screen.

## 3 Making a call .....

Dial the desired number then press the key and select **SIM1/2 voice call** to place the call. The number you entered can be saved to **Contacts** by selecting "**Save to Phonebook**". If you make a mistake, you may press key or key (**Clear**) to delete the incorrect digits one by one, or you may press and hold key (**Clear**) to delete all.

To hang up the call, press the key.

## 4 mTweet .....



Twitter is a social networking and microblogging service that has gained notability and popularity worldwide. This feature enables phone users to exchange news updates and ideas with a community in the form of messages or posts. Posts are displayed on the author's profile page and delivered to the author's subscribers or followers. To open an account online, please go to: <http://m.twitter.com>.

## 5 Audio Player .....



You can access this feature from the main menu by select "**Audio Player**".

You will have full flexibility or managing music on your SD card.

## 6 Video Player .....



Contains all video clips on SD card and enables you to play, send, rename, delete, or sort by.

## 7 Image Browser .....



A library links to the images in "**Photos**" on SD card and can select to view, check image information, set browse style, send, to use as (wallpaper, power on/off display), rename, delete, sort by, or choose storage.

## 8 Facebook .....



Facebook is a social utility that connects people with friends and others who work, study and live around them. You can select "**Facebook**" in main menu or press key on the keypad to enter the Facebook page.

## 9 Messages .....



### 9.1 Access

You may access this menu by using the following options:

- Access from the main menu by selecting "**Messages**".

- Select from widget bar, and then enter the sub-menu you require.

### 9.1 Write message

You can select "**Messages|Write message**" from the main menu and then select **Text message** to write text message. One or more recipients can be added from phonebook or input manually.

Select "**Messages|Write message|Multimedia message**" to write multimedia message. You can add images, videos, audio or other attachments to the message.

An SMS message of more than a certain number of characters (the number of characters depends on your language) will be charged as several SMS. An MMS message containing photos and/or sounds may also be billed as more than one message. Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to your recipient.

## 10 Contacts .....



### 10.1 Consulting your phonebook

You can access to this function by selecting "**Contacts**" from the main menu.

### 10.2 Adding a contact

You can add a new contact to phone or SIM card by select "**Add new contact**".

## 11 Call Center .....



### 11.1 Call logs

#### 11.1.1 Access

You can access the function by using the following options:

- Select from main menu

- Press key from Home screen

#### 11.1.2 Available options

When you press "**Options**", you can have access to **View, Call, Send text message, Send multimedia message, Save to Phonebook, Edit before call, and Delete**.

The operations for **Missed calls, Dialed calls, Received calls** are the same.

You can also select to **Delete call logs** and check **Call timers**.

### 11.2 Call settings

Set call waiting, call divert, call barring, and line switching for SIM1/2 call settings, and set auto redial, IP dial, call time reminder, and answer mode for Advanced settings.

## 12 Camera .....



Your mobile phone is fitted with a camera for taking photos and shooting videos that you can use in different ways:

- Store them in your "**File Manager|Photos (Videos)**".
- Send them directly as multimedia message, Email, or via Bluetooth.
- Customize your Home screen.
- Select them as power on/off display.
- Transfer them by data cable or SD card to your computer.

## 13 TV .....



You can use your phone as a mobile terminal to watch TV programs. Select "**TV**" in main menu and then select location. When the phone completes scanning, you can change channels to watch programs.

## 14 Wi-Fi .....



To access this function, enter the main menu and select . Your phone will automatically search available networks. When link to an available network, you may need to input password.

## 15 Bluetooth .....



By using the Bluetooth function, you can synchronize data between a PC and your phone, exchange data with other Bluetooth devices, and connect a Bluetooth headset to your phone.

## 16 Settings .....



From the main menu, select the menu icon and select the function of your choice in order to customize your telephone: **Dual SIM settings, Phone settings, Network settings, Security settings, Connectivity, and Restore factory settings**.

## 17 Profiles .....



With this menu, you may personalize ringtones or vibration for different events and environments.

## 18 File Manager .....



You will have an access to all audio and visual files, images, or other files stored on SD card in File Manager.

## 19 Email .....



Your phone has an email client with the settings pre-defined for a few popular email services link - Gmail, Yahoo, Hotmail, etc. Besides this, you can set up other POP3 or IMAP4 email accounts that you may be using.

## 20 Opera .....



You can use Opera Mini to browse network pages.

## 21 WAP .....



### 21.1 Internet service

Access WAP options: **Homepage, Bookmarks, Search or input URL, Recent pages, and Settings**.

### 21.2 SIM service

The SIM Tool Kit (STK) function is a value-added service provided by your service provider; you can use it to send text messages, view news, and use other applications. For more information, contact your service provider.

## 22 Apps .....



Apps store is an online software store where you can download and install applications and games to your phone.

## 23 Java .....



Your phone includes some Java™ applications and games. You can also download new applications and games to your phone.

## 24 Services .....



You can select My One Touch to connect the WAP page and use the services.

Prolonged exposure to music at full volume on the music player may damage the listener's hearing. Set your phone volume safely. Use only headphones recommended by TCT Mobile Limited and its affiliates.



## 25 World clock.....



The World clock shows current local time and the time zone in different cities.

## 26 Tasks .....



Enables you to easily manage and track the progress of a task with priorities. All the tasks will be sorted by due date.



## 27 Alarm .....



Your mobile phone has several built-in alarm clocks with a snooze feature.

## 28 Calculator .....



Access this feature by selecting “Calculator” from the main menu. Enter a number, select the type of operation to be performed using the  keys, and enter the second number, then press  key to display the result.



## 29 Ebook Reader .....



A bookshelf contains the electronic books (.txt file only). While reading the book, you may add bookmark, or reach the text you want.

## 30 Unit Converter ....



You can use the Weight and Length conversion by selecting the unit you wish to convert, and then press to input the digits. Finally confirm with  key or  key.

## 31 FM Radio.....



Your phone is equipped with a radio<sup>(1)</sup>. You can use the application as a traditional radio with saved channels. You can listen to it while running other applications.

<sup>(1)</sup> The quality of the radio depends on the coverage of the radio station in that particular area.

## 32 Sound Recorder ...



The sound recorder functions as a digital recorder.

## 33 Calendar .....



Once you enter this menu from main menu, there is a monthly-view calendar for you to keep track of important meetings, course, etc. Days with events entered will be marked in color.

## 34 Stopwatch.....



The stopwatch is a simple application for measuring time with the possibility to register several results and suspend/resume measurement.

## 35 Torch.....





Your phone can be used as a torch. Enter the menu and select **On/Off** to turn on/off the torch.


## 36 Latin input mode .....


There are two text entry methods that can be used to write messages:

- Normal: this mode allows you to type a text by choosing a letter or a sequence of characters associated with a key.
- Predictive with the predictive mode: This mode speeds up the writing of your text.



 : Press once: Input a capital letter  
Press twice: Lock the keypad in capital letter input mode

 : Press once: Input a top-half key character  
Press twice: Lock the keypad in top-half key input mode

 : Press once: Enter a space and confirm an option ( on edit mode)  
Hold down Fn key, then press Space key to switch input mode

 : Enter symbol list

 : Enter the next line (on edit mode)

 : Press once: Delete entered character  
 : Press and hold: Delete all entered characters

## Safety and use.....

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

• **TRAFFIC SAFETY:**  
Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile when the vehicle is not parked.

When driving, do not use your phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile phone RF energy.

### • CONDITIONS OF USE:

You are advised to switch off the telephone from time to time to optimise its performance.

Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the “hands-free” mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories without supervision.

When replacing the cover please note that your phone may contain substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc). The manufacturer's recommended operating temperature range is -10°C to +55°C.

At over 55°C the legibility of the phone's display may be impaired, though this is temporary and not serious.

Emergency call numbers may not be reachable on all cellular networks. You should never rely only on your phone for emergency calls.

Do not open, dismantle or attempt to repair your mobile phone yourself.

Do not drop, throw or bend your mobile phone.

Do not use the phone if the glass made screen, is damaged, cracked or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your phone model. TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.


Remember to make back-up copies or keep a written record of all important information stored in your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

 Prolonged exposure to music at full volume may damage the listener's hearing. Set your phone volume safely. Use only headphones recommended by TCT Mobile Limited and its affiliates.

### • PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile telephone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and duplicate or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

### • BATTERY:

Before removing the battery from your phone, please make sure that the phone is switched off.

Observe the following precautions for battery use:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble or cause a short-circuit in a battery.
- Do not burn or dispose of a used battery in household rubbish or store it at temperatures above 60 °C.

- Make sure charging is carried out under normal conditions (0°C to +40°C)
- When abroad, check that the voltage input is compatible

**My phone cannot connect to a network or “No service” is displayed**

- Try connecting in another location
- Verify the network coverage with your operator
- Check with your operator that your SIM card is valid
- Try selecting the available network(s) manually
- Try connecting at a later time if the network is overloaded


**My phone cannot connect to the Internet**

- Check that the IMEI number (press \*#06#) is the same as the one printed on your warranty card or box
- Make sure that the internet access service of your SIM card is available
- Check your phone's Internet connecting settings
- Make sure you are in a place with network coverage
- Try connecting at a later time or another location

**Invalid SIM card**

- Make sure the SIM card has been correctly inserted
- Make sure the chip on your SIM card is not damaged or scratched
- Make sure the service of your SIM card is available

**Unable to make outgoing calls**

- Make sure you have dialed a valid number and press  key
- For international calls, check the country and area codes
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not barred outgoing calls
- Make sure that your phone is not in flight mode

**Unable to receive incoming calls**

- Make sure you are using an ALCATEL ONE TOUCH battery and the charger from the box
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not forwarded incoming calls
- Make sure that you have not barred certain calls
- Make sure that your phone is not in flight mode

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or its affiliates.



This symbol on your telephone, the battery and the accessories means that these phones must be taken to collection points at the end of their life:

- Municipals waste disposal centres with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

**In European Union countries:**

These collection points are accessible free of charge.

All phones with this sign must be brought to these collection points.

**In non European Union jurisdictions:**

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

**CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS**

### • CHARGERS

Mains powered chargers will operate within the temperature range of: 0 °C to 40 °C.

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. They are also compliant to the ecodesign directive 2009/125/EC. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

### • RADIO WAVES:

Proof of compliance with international standards (ICNIRP) or with European Directive 1999/5/EC (R&TTE) is required of all mobile phone models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES.


**The caller's name/number does not appear when a call is received**

- Check that you have subscribed to this service with your operator
- Your caller has concealed his/her name or number

**I cannot find my contacts**

- Make sure your SIM card is not broken
- Make sure your SIM card is inserted properly
- Import all contacts stored in SIM card to phone

**The sound quality of the calls is poor**

- You can adjust the volume during a call by pressing the  key

- Check the network strength 
- Make sure that the receiver, connector or speaker on your phone is clean

**I am unable to use the features described in the manual**

- Check with your operator to make sure that your subscription includes this service
- Make sure this feature does not require an ALCATEL ONE TOUCH accessory

**When I select a number from my contacts, the number cannot be dialed**

- Make sure that you have correctly recorded the number in your file
- Make sure that you have selected the country prefix when calling a foreign country

**I am unable to add a contact in my contacts**

- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts (i.e. your professional or personal directories)

**My callers are unable to leave messages on my voicemail**

- Contact your network operator to check service availability

**I cannot access my voicemail**

- Make sure your operator's voicemail number is correctly entered in “My numbers”
- Try later if the network is busy

**I am unable to send and receive MMS**

- Check your phone memory availability as it might be full
- Contact your network operator to check service availability and check MMS parameters

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

Maximum SAR for this model and conditions under which it was recorded.			
Head SAR	GSM 900 + Bluetooth + Wi-Fi	0.741 W/kg	
Body-worn SAR	GSM 900 + Bluetooth + Wi-Fi	1.074 W/kg	


During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

Body-worn SAR testing has been carried out at a separation distance of 1.5 cm. To meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body. If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from the body.

Organizations such as the World Health Organization and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the phone away from the head and body during phone calls, or reduce the amount of time spent on the phone.

For more information you can go to [www.alcatelonetouch.com](http://www.alcatelonetouch.com). Additional information about electromagnetic fields and public health are available on the following site: <http://www.who.int/peh-emf>.

- Verify the server centre number or your MMS profile with your operator
- The server centre may be swamped, try again later

**The flickering  icon is displayed on my standby screen**

- You have saved too many short messages on your SIM card; delete some of them or archive them in the phone memory

**SIM card PIN locked**

- Contact your network operator to obtain the PUK code (Personal Unblocking Key)

**I am unable to download new files**

- Make sure there is sufficient phone memory for your download
- Select the microSD card as the location to store downloaded files
- Check your subscription status with your operator

**The phone cannot be detected by others via Bluetooth**

- Make sure that Bluetooth is turned on and your phone is visible to other users
- Make sure that the two phones are within Bluetooth's detection range

**How to make your battery last longer**

- Make sure you follow the complete charge time (minimum 3 hours)
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication
- Switch on the backlight upon request
- Extend the email auto-check interval for as long as possible
- Update news and weather information on manual demand, or increase their auto-check interval
- Exit background-running Java applications if they are not being used for a long time
- Deactivate Bluetooth when not in use